

Monthly Pass: Unlimited ridership on any fixed routes within the month for which the pass is valid. Pass must be displayed each time you board and must remain in your possession for the entire trip. Pass may be used by any member of your family.

Tokens: Tokens may be purchased at:
First Transit, Inc.
1201 Clemens Center Parkway
Elmira, NY 14901

Tokens may be used in place of a dollar fee.

Children: Children 5 years and under ride free if they are accompanied by an adult (limit 3 children per adult).

Disabled/Senior Citizen/Medicare Fare Programs

Riders who have a disability, who are 60 years of age or older, or who hold a Medicare card, can ride for half the regular fare on regular route service and/or Route Deviation/Demand Response Service.

Disabled Riders: To ride for half the regular fare, a Half Fare I.D. card is required. To acquire a Half Fare I.D. card, a note from a qualified health care physician stating your disability must be obtained. A Half Fare I.D. card can be purchased at the Chemung County Transit office, 1201 Clemens Center Parkway, Elmira, NY. The cost of the I.D. is \$2.00.

Senior Citizens: A picture I.D. card (driver's license or other picture I.D. with proof of age) must be shown each time you board.

Medicare: Persons on Medicare must show their Medicare card each time you board.

Route Deviation/Demand Response Service Program: Steuben County Transit System offers curbside pick-up service through its Route Deviation/Demand Response Service Program. If you are a person living within 3/4 of a mile of a bus route, you may qualify for curbside service. The fare for Route Deviation is double the regular fixed route fare.

Trip Scheduling for Route Deviation: To schedule a Route Deviation trip, call our Customer Service Department at 607-734-5211 between 8:00am and

5:00pm for next day service. Your request must be made by 5:00pm the day before.

Service Appeals: If your request for Route Deviation service is denied, you may appeal the denial by registering a complaint with the Steuben County Transit System by calling 607-734-5211 to register your complaint.

Route & Stop Announcements: The Americans with Disabilities Act of 1990 (ADA) requires the announcement of all time points and transfer points. Steuben County Transit Bus Operators will announce all such time points and transfer points listed on public schedules approximately 1/2 block in advance. Where more than one route serves the same stop, an announcement of that route by the Bus Operator will be made before the bus departs such point. Such stops are the Bath Transfer Station and the Corning Transportation Center.

On Request Stop Service: An On Request Stop Service is available on selected routes. Places such as nursing and/or health care facilities, schools, apartment complexes, and other institutions have been established as "on request" stops. To use the On Request Stop Service, riders can either direct their request to the Bus Operator upon boarding the bus for their trip or by calling our Customer Service Department at 607-734-5211. Phone requests must be made two (2) hours in advance.

Safety Tips: Take a seat as quickly as possible. Never change seats while the bus is moving. Wait until the bus departs your stop before crossing the street. Refrain from engaging in unnecessary conversation with the driver. No pets, except service animals.

Suggestions or Complaints/Title VI Civil Rights Act: Suggestions or complaints about C TRAN should be directed to customer service department at (607) 734-5211 or online at ridectran.com. Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. Title VI complaints should be directed to the Steuben County Planning Director Amy Dlugos at 607-664-2268. Also, you have the right to file your Title VI complaint directly with the Federal

Transit Administration at: USDOT Federal Transit Administration, Region II, Regional Civil Rights Officer, One Bowling Green, Room 429, New York, NY 1004-1415.

Fares for Regular Route Service:

Cash Fare Each Boarding \$1.00
 Disabled Fare Each Boarding.....\$0.50
 (Half Fare I.D. Card required)
 Senior Citizen Fare Each Boarding\$0.50
 (Picture I.D., driver's license or other picture I.D. with proof of age is required each time you board).
 Medicare Card Fare Each Boarding.....\$0.50
 Monthly Pass\$36.00
 Monthly Pass Outlets: Steuben County Office, 2nd floor; Corning Transportation Center
 Corning Community College Semester Pass.... \$112.00

A Semester Pass/sticker is available for students at the CCC Bookstore (August thru December/January thru May)

Fare for Route Deviation/Demand Response Service

Cash Fare Each Boarding \$2.00
 Disabled Fare Each Boarding..... \$1.00
 (Half Fare I.D. Card required)
 Senior Citizen Fare Each Boarding \$1.00
 (Picture I.D., driver's license or other picture I.D. with proof of age is required each time you board).
 Medicare Card Fare Each Boarding..... \$1.00

Holidays: No transit service is operating on the following holidays: New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Monthly or Semester Passes do not apply toward payment for Route Deviation Service.

(Bus Operators are not allowed to handle money or give change.)

Operated By:
**First Transit, Inc. 1201 Clemens Center
 Parkway, Elmira, NY 14901**

Service Area:
 Lakeview Apartments
 Dollar General
 IRA Davenport Hospital
 Lake Street

607-734-5211

STEBEN COUNTY TRANSIT SYSTEM



Schedules also available for printing at

www.ridesteuben.com

Updated November 2018

3 - Hammondspport



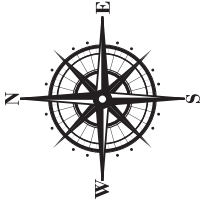
Bus Route

Timepoint

Hammondspport

Lake Street

5



Rte. 54

Rte. 54

4

Ira Davenport Hospital

3

Dollar General

Rte. 54

2

Lakeview Apartments

1

Bath Transfer Station

Southern Tier Expressway

1

2

3

4

5

4

3

2

1

DEPART
Bath Transfer Station

Lakeview Apts

Dollar General

Ira Davenport Hospital

Hammondspport Lake Street

Ira Davenport Hospital

Dollar General

Lakeview Apts

ARRIVE
Bath Transfer Station

6:15	6:21	6:25	6:31	6:40	6:55	7:02	6:05	6:10
8:15	8:21	8:25	8:31	8:40	8:55	9:02	8:05	8:10
10:15	10:21	10:25	10:31	10:40	10:55	11:02	10:05	10:10
12:15	12:21	12:25	12:31	12:40	12:55	1:02	12:05	12:10
2:15	2:21	2:25	2:31	2:40	2:55	3:02	2:05	2:10
4:15	4:21	4:25	4:31	4:40	4:55	5:02	4:05	4:10
6:15	6:21	6:25	6:31	6:40	6:50	6:02	6:57	6:10

MON. - FRI.